

# **Building Sustainable Communities**

Data for Performance Management

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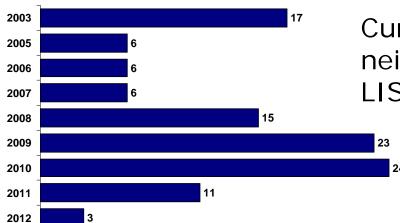


# **Building Sustainable Communities**

- Comprehensive community development
- Targeted neighborhood investments
- Neighborhood-driven planning and implementation
- Program activities in five domains:
  - 1: Expanding Investment in Housing and Real Estate
  - 2: Increasing Family Income & Wealth
  - 3: Stimulating Economic Development
  - 4: Improving Access to Quality Education
  - 5: Supporting Healthy Environments and Lifestyles

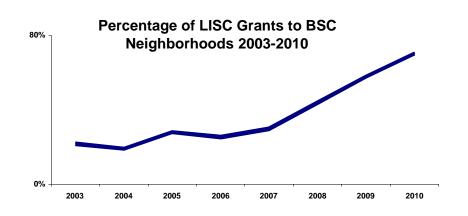


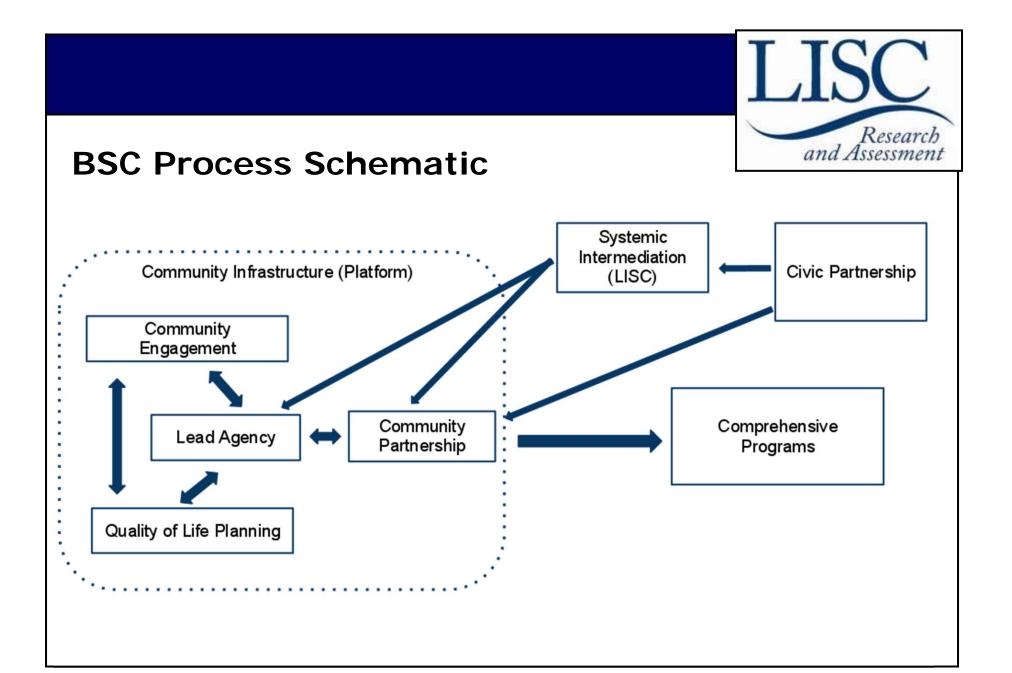
#### **BSC Target Neighborhoods Added by Year**



Currently **111** identified target neighborhoods in **43** cities and **30** LISC Program Areas

From 2007-2010, \$561,000,000 in grants, loans and equity invested in target neighborhoods







### **BSC Data Goals**

- Track how the initiative is progressing (activities, implementation process)
- Understand how neighborhoods are changing
- Assist neighborhoods in planning, implementation, and evaluation

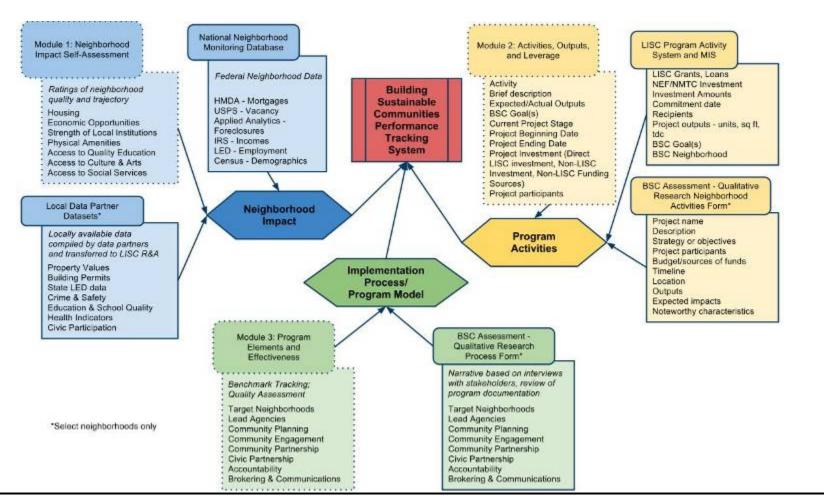


# BSC Data Challenges

- Details of implementation are different in every neighborhood (process and activities)
- Need to sync with existing central data systems (LISC MIS), allow for flexibility in local data collection
- Depend on data inputs from entities with varying capacity and relationships



#### **Data Sources**





### **Implementation Process**

- Currently tracking: Neighborhoods, Lead Agencies,
  Quality of Life Plan status
- Additional in-depth information on key BSC elements for select neighborhoods via qualitative researchers
- To come: benchmark tracking and quality assessment for key process elements across all neighborhoods



# **Program Activity Data**

- LISC/affiliate investments by neighborhood and BSC goal
- Basic project outputs and program descriptions
- Additional information on program activities for some neighborhoods via qualitative researchers
- To come: Link investments to quality of life plans, track non-LISC supported activities



# **Neighborhood Change**

- Neighborhood Monitoring Reports for all BSC neighborhoods with nationally available data (Census/ACS, LEHD, HMDA, USPS, IRS)
- Local data partner data sets for a subset of neighborhoods - property values, building permits, crime, school quality, health indicators, etc.
- To come: Neighborhood change local assessment



#### Thinking about Neighborhood Change

- Clarity of thought around trendlines not just baseline, but baseline trend
- Performance relative to what comparison neighborhoods, low income neighborhoods, city, region, past trends
- Intra neighborhood variation vs inter-neighborhood



#### **Using Neighborhood Data**

Do neighborhood groups need:

- Regular consistent updates on array of indicators, to think about neighborhood change over time
- Data sets for use in a structured evaluation with an analysis framework etc.
- Access to tailored data for specific purposes (strategic decisionmaking, reporting/casemaking) with timely data and quick turnaround



#### **Continuing challenges**

- Tech challenges even knowing enough to know how to bring in expertise
- Connecting multiple data systems
- Need to be realistic about the utility of the data we have – timeliness, consistency, coverage
- Relationship between activity data and neighborhood change in a performance management (not evaluation) context



