



National and Local Research Update

Detroit Convening June 24, 2015









Urban Institute's mission is to elevate the debate on social and economic policy through rigorous research and engagement.

We believe in the power of evidence to improve lives by:

- Reducing hardship amongst the most vulnerable
- Expanding opportunities for all people
- Strengthening the effectiveness of the public sector

Forward Cities National Research: Year 1

- Assess short term benefits of the Forward Cities Collaborative
 - How did the program affect relationships and connectivity in the individual cities?
 - What benefits are there from participating in a cross-city network?
- Interviews with six representatives per city on motivations and perceptions of the initiative to date
- Summary brief synthesizing local and national research

Forward Cities National Research Timeline

Month	Activity
July/August	Interviews by Urban staff of Council members
September	Analysis of local/national data collection
October	Draft brief for team review
November	Final brief produced

Forward Cities IBM Research and Presentation

- In-kind consultancy grant from the Global Corporate Citizenship program, staffed by Joyeeta Banerjee and Stephanie Park
- Report intended as one input to supplement local Cleveland Council deliberations and spur new ideas in other cities
- Summary scope of work
 - Assessment of the three Council-chosen corridors (assisted by CSU)
 - Interviews to understand entrepreneurial activity and supports
 - Identify national best practices for entrepreneurial development
 - Menu of indicators and strategies to measure progress over time
 - Recommendations to accelerate entrepreneurial activity and grow small businesses in selected corridors

Forward Cities Local Research Teams

Organization	Researchers
Data Driven Detroit	Erica Raleigh & Kenyetta Walker
Center for Economic Development, Cleveland State University	Ziona Austrian & Merissa Piazza
City of Durham, Neighborhood Improvement Services	John Killeen & Nick Allen
Tulane University (New Orleans)	Richard Campanella

Forward Cities Local Research Questions

Short-term:

- Understand the current level of entrepreneurs and small business activity in the focus areas and their needs for support
- Identify support programs for supporting entrepreneurship
- Describe the current level of connectivity among the programs and entrepreneurs in these neighborhoods

Longer-term:

- Detect gaps in support services and relationships
- Propose strategies to address these gaps and stimulate increased entrepreneurial activity
- Monitor change in focus areas over time after implementation of strategies

Forward Cities Local Research Tasks

- Analyze data for baseline picture of economic and social conditions in focus areas
- Conduct interviews to more fully answer research questions
- Produce inventory of support resources for entrepreneurs and small business (adapting BizGrid framework)
- Suggest agenda for future data collection and analysis
- Present findings to Councils in August/September
- Review and comment on national research
- Participate in Durham Forward Cities Convening

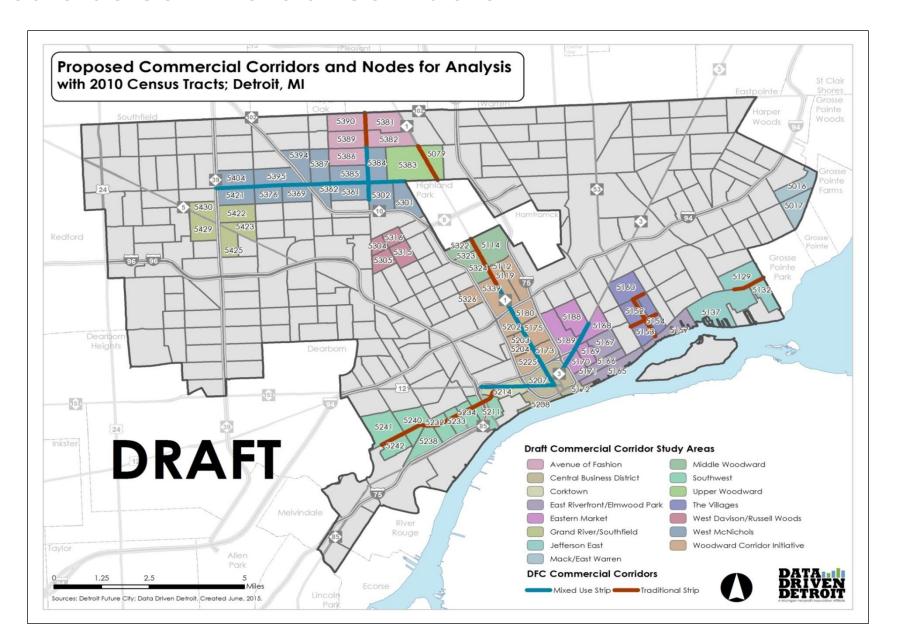


Local Research Plans

Detroit

Erica Raleigh
Data Driven Detroit

Detroit's Commercial Corridors



Qualitative Analysis

Data Synthesis

- Interviews with entrepreneurs about their needs and networks (D3 project with Urban Innovation Exchange)
- Focus groups and interviews (MCR's work with ProsperUS)

Interviews

 Consultations with stakeholders about the future research agenda

Support Inventory

Review/update BizGrid inventory of support organizations in Detroit

Quantitative Analysis for Area Baseline

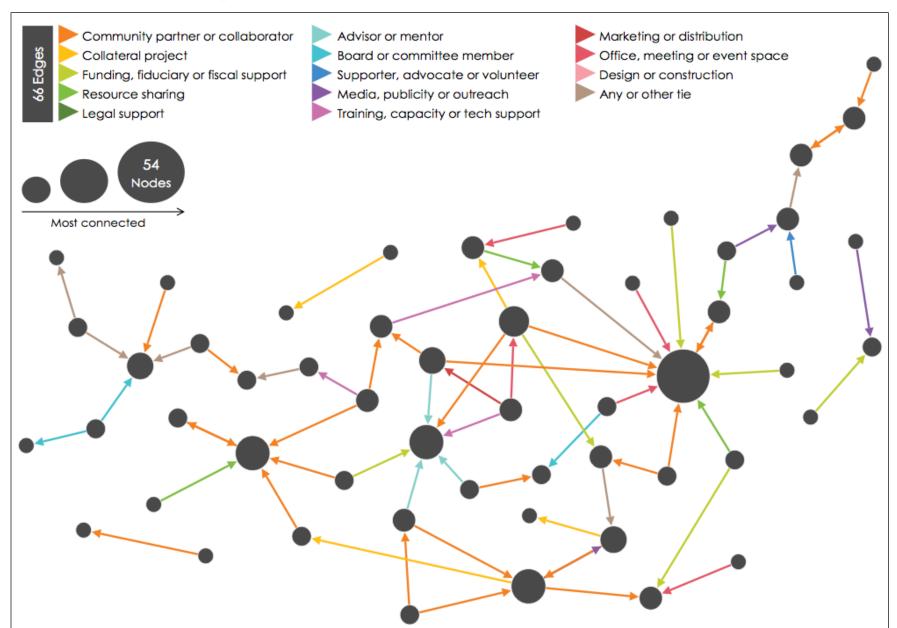
Business Data

- Business licenses (type of license)
- Owner data (who owns businesses)
- Key business information (physical location)

N'hood Context

- Socio-demographic data (race/ethnicity, educational attainment)
- Economic data (income, well-being)
- Land-use data in the corridors

Network Analysis

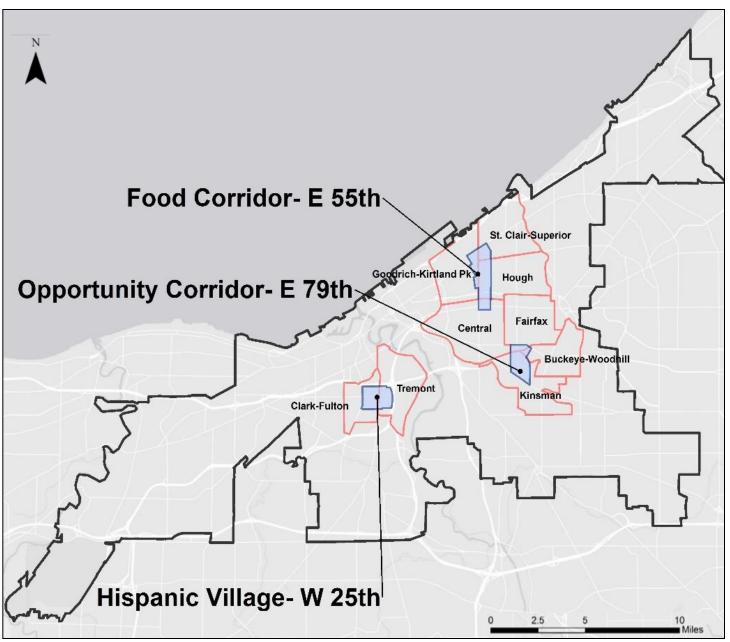


Cleveland

Merissa Piazza

Center for Economic Development at Cleveland State University

Cleveland's Three Focus Areas



Qualitative Analysis

Roundtables

 Conduct roundtable discussions with each of the three corridor subcommittees

Interviews

- Conduct interviews on youth entrepreneurship
- Conduct interviews on local public policy on inclusive entrepreneurship

Support Inventory

• Inventory of entrepreneur & small business support organizations will include information on organization's client portfolio, services (i.e. mentoring, funding, etc.), programming for minorities & women, and industries served.

Quantitative Analysis for Area Baseline

Business Data

- Gather economic data (employment, payroll, establishments, dominant industries)
- Assemble lists of minority- and femaleowned businesses

N'hood Context Gather socio-demographic data (age, race, income, poverty, educational attainment)

Focus on Aligning & Complementing Existing Initiatives

E.55 Food **Opportunity** Hispanic Village Corridor Corridor Foster food Transit oriented Strengthen the Initiative industries along E. 55 development (T.O.D.) Hispanic business community Robust culture of local Some investment in Large public promoting local food investment businesses in a businesses centralized location T.O.D. could increase business attraction and Neighboring Neighboring public Strengths businesses will hospital expansion expansion become costumers provides opportunity Development will for spin off business create temporary development construction jobs Fragmented base of High poverty rates Residents lack skills to Hispanic businesses and low educational participate in job and lack of a unified attainment opportunities (i.e. construction)

Weakness es

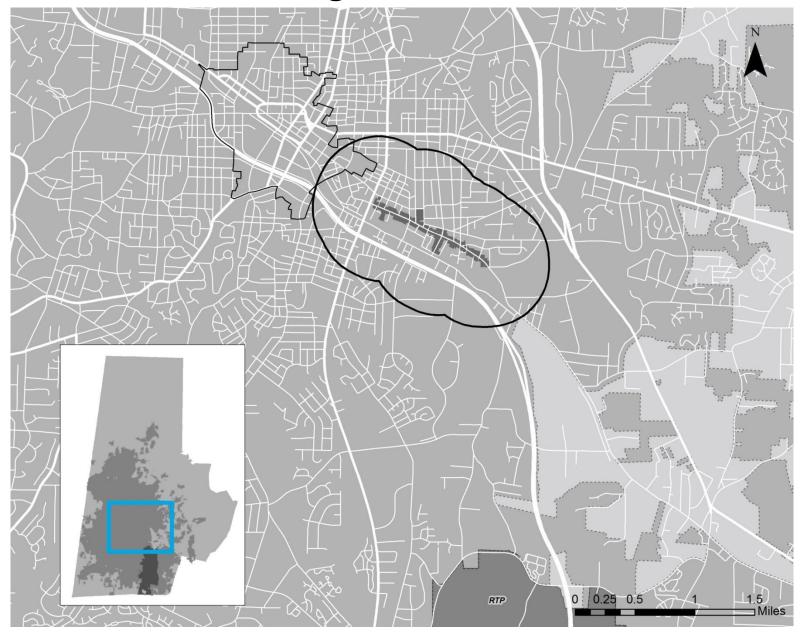
- Majority of housing is
- renter-occupied (62%)
- Difficulty attracting businesses in dominant industries because of disinvestment

- community identity
- Local businesses are disconnected from adjacent investment

Durham

John Killeen
City of Durham, Neighborhood Improvement Services

Durham Focus Area: Angier Avenue & Driver Street



Qualitative Analysis

Community Forums

 Multiple sessions building the network of local businesses and learning about shared needs in group setting

Interviews

 Focus on business owners living or operating in neighborhood (incl. formal and informal, home-based or commercial space)

Support Inventory

 Relying on innovation council members to confirm and add information, and to assess current level of activity in focus area

Quantitative Analysis for Area Baseline

Business Data

- New business licensing activity for nonprofits, LLCs, other business types
- New certificates of occupancy for commercial and industrial space

N'hood Context

- Employment by industry
- Commuting patterns, transportation access
- Resident age, race, income
- Infrastructure investment
- Commercial real estate

Neighborhood Environment

Community assets

- Multiple, strong community groups
- Established local business champions
- Long history of entrepreneurial culture
- Media: the Voice, CDS series, Peoples Channel

Supporting Resources

- Durham Technical Community College
- Holton Career Resource Center
- City/County policy focus on economic development
- Complementing initiatives: poverty reduction, others

Infrastructure

- Public investment in utilities, streetscape
- New and upcoming commercial property improvements
- Flexible, adaptable, commercial and industrial spaces
- Future proximity to light rail, at western edge.

New Orleans

Richard Campanella Tulane University **New Orleans Focus Area** New Orleans Study Area Analysis will focus on commercial and industrial zones (yellow) within for Forward Cities central 7th-8th wards, from Franklin **Business Density: All** Innovation/Entrepreneurship Ave to Gentilly Blvd to St. Bernard Shades of green indicate higher density of all businesses, as per city's Ave to North Claiborne Ave, plus **Ecosystem Mapping** business clusters therein. Department of Revenue, March 2015 11,000 Feet 5,500 DRAFT VERSION 1 February 25, 2015 Map by Richard Campa Map by Richard Campanella

Qualitative Analysis

Assets & Gaps

 Associations, service agencies, key institutions in the focus area

Interviews

- University professors, economic development, nonprofit stakeholders
- Small business owners in the corridor
- Some conducted by council members

Support Inventory Create inventory of organizations that support entrepreneurs and small business owners in New Orleans

Quantitative Analysis for Area Baseline

Business Data

- All licensed businesses in the city
- Type of business & physical location
- Owner name and address

N'hood Context

- Demographic and social data about residents
- 911/311 calls and other open data

Visualization

- "Investigative Atlas"
- Detailed maps and photos of focus area

Initial Scan of the Corridors (June 2015)

Assets

Urban core proximity

Accessibility: Arteries

Accessibility: Transit

Accessibility: Railroad

Historicity, architecture

Character, culture, mystique

Musicality; civic public space

Foodways heritage

Building trade heritage

Social capital

Zoning

Clusters

Affordability

Dillard, St. Aug

Less Flood Risk

Available work force

Gentilly Boulevard

Gaps

Fiscal Capital

→ Risk

Human Capital

Lack of skilled workforce

Tech skills, Internet access

Schools, education

No iconic node

Nonbasic > basic jobs

Prone to gentrification

DU not a research school

Crime

Blight

Building trades in decline

Lack of parks

Lack of quality-of-life

amenities

Cultural assets are ephemeral



Thank You!

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